

Tidewater Telecom, Inc.
Provider of Last Resort Retail Service
Schedule of Rates, Terms and Conditions

Section 2
Page 5
Original

number associated with the service provided pursuant to this Schedule nor any right to continuance of service through any particular Central Office.

- B. Company reserves the right to change the Customer's telephone number or the Central Office associated with such number, or both, upon 30 days written notice, as may be required for the proper conduct of its business.

2.8 Maintenance and Repair Obligations

- A. Whenever it is determined that the Customer is responsible for damage to or loss of Telephone Company-provided equipment, the Customer will be billed for the Cost of such equipment. Customer shall not be deemed responsible for acts of God or unavoidable accidents.
- B. Access to Customer's Premises, at any reasonable hour, will be given to representatives of the Company for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities.

2.9 Directory Listings

If the Company publishes a telephone directory, the Company will include a single listing within the published directory indicating the name, address, and telephone number of each Provider of Last Resort Retail Service customer. Customers who do not wish to be listed in the Company's published directory or who wish to be listed in a manner other than the standard format provided by the Company may obtain a modification of their directory listing by entering into an alternate listing agreement with the Company pursuant to the Rates, Terms and Conditions set forth on the Company's publicly accessible web site.

2.10 Line Extensions


In the event a customer location requires a line extension to connect the customer location to the public switched telephone network, Company shall provide such a line extension pursuant to the Rates, Terms and Conditions for Line Extensions set forth on the Company's publicly accessible web site.

Issued Date: July 31, 2012

Proposed Effective Date: August 30, 2012

Effective Date:

Docket No.: _____



Shirley P Manning

President

Tidewater Telecom, Inc.
Provider of Last Resort Retail Service
Schedule of Rates, Terms and Conditions

Section 2
Page 6
Original

2.11 Interest Rates

Company shall charge the maximum interest rate authorized pursuant to Chapter 870 of the Commission's Rules for any Deposits, Late Payments, or Returned Checks associated with a customer's Provider of Last Resort Retail Service.

2.12 Limitation of Liability

- A. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays or errors or defects in transmission occurring in the course of furnishing service and not caused by negligence of the Customer shall in no event exceed an amount equivalent to the proportionate charge to the Customer for the period of service during which such mistakes, omissions, interruptions, delays or errors or defects in transmission occur, based upon these factors being reported to the Company's Repair Department and allowance of 24 hours for repairs.
- B. The Customer indemnifies and saves the Company harmless against the following:
1. Acts or omissions of other companies when their facilities are used in connection with the Company's facilities to provide service.
 2. Any defacement or damage to the Customer's Premises resulting from the existence of the Company's instruments, apparatus and associated wire on such Premises, or from the installation or removal thereof, when such defacement or damage is not the result of the negligence of the Company or its employees.
 3. Any accident, injury or death occasioned by its equipment or facilities, when such is not due to negligence of the Company.
 4. Claims for libel, slander, or infringement of copyright arising from the material transmitted or recorded over its facilities; claims for infringement of patents arising from combining with, or using in connection with, facilities of the Company, apparatus and systems of the Customer; and against all other claims arising out of any act or omission of the Customer in connection with facilities provided by the Company.

Issued Date: July 31, 2012

Proposed Effective Date: August 30, 2012

Effective Date: _____

Docket No.: _____



Shirley P Manning

President

Tidewater Telecom, Inc.
Provider of Last Resort Retail Service
Schedule of Rates, Terms and Conditions

Section 2
Page 7
Original

5. Liability for failure to provide service (as per Section 2.12.A).

2.13 Intrastate Surcharges and Taxes

Company shall charge and collect all applicable taxes and surcharges on intrastate retail services offered pursuant to this Schedule, including but not limited to the following:

A. Enhanced Universal Emergency Number Service

E911 Surcharge as provided in 25 MRSA Section 2927 applies per month on each Residence and Business provider of last resort service accounts.

B. Maine Telecommunications Education Access Fund Surcharge

A Maine Telecommunications Education Access Fund (MTEAF) surcharge as provided in 35-A MRSA section 7104-B applies per month as a percentage, established by the Commission, of each Residence and Business Customer's bill for all intrastate retail charges for telecommunications service.

C. Maine Universal Service Fund (MUSF) Surcharge

A surcharge for the Maine Universal Service Fund (MUSF) applies to all intrastate services billed to a retail Customer for bills rendered after May 15, 2003. The surcharge shall not apply to surcharges such as those for Enhanced 911, the Maine Telecommunications Education Access Fund, or similar funds. The surcharge shall be equal to the Revenue Percentage established quarterly by the Administrator of the MUSF.

D. Service Provider Tax Surcharge

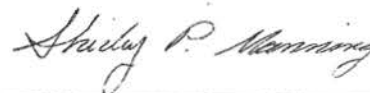
Consistent with Title 36MRSA c. 358, Section 2552, a Service Provider Tax surcharge will be applied monthly on the value of telecommunications services billed, and identified as such beginning with bills rendered on or after July 1, 2004. The amount of the surcharge is an equivalent pass-through of the charges assessed to the Company pursuant to Title 36MRSA c. 358, Section 2552.

Issued Date: July 31, 2012

Proposed Effective Date: August 30, 2012

Effective Date:

Docket No.: _____



Shirley P Manning

President

**Tidewater Telecom, Inc.
Provider of Last Resort Retail Service
Schedule of Rates, Terms and Conditions**

**Section 2
Page 8
Original**

E. ConnectME Surcharge

The ConnectME surcharge applies to retail Customer bills rendered after September 15, 2007. The surcharge shall be equal to a percentage, established by the ConnectME Fund Administrator, of communications services as defined by Chapter 101 of the Rules of the ConnectME Authority.

2.14 Payment for Service

The Customer is responsible for payment to the Company for all charges in conjunction with the services furnished by the Company to the Customer in accordance with this Schedule of Rates, Terms, and Conditions.

Issued Date: July 31, 2012

Proposed Effective Date: August 30, 2012

Effective Date:

Docket No.: _____



Shirley P Manning

President

SERVICE CHARGES

3.1 General

- A. Service Charges apply to services or equipment ordered or connected into service at the Customer's request including initial connections, moves, and restoration of service. Certain items of equipment in this Tariff are listed with an Installation Charge. This Installation Charge is applied in addition to the appropriate Service Charges listed below.
- B. Service charges apply in addition to, but not in lieu of charges which may be incurred in installations of a temporary or speculative nature.
- C. Service charges are comprised of the following work functions, one or more of which is applicable based upon the service or equipment requested by a Customer.

1. Initial Connection Charge

Applicable for work performed by the Telephone Company in connection with the initial establishment of or restoration of provider of last resort retail service.

2. Secondary Service Order Charge

Applicable for work performed by the Telephone Company in association with connections, moves or changes to an established provider of last resort retail service

3. Central Office Work Charge

Applicable for functions required within the Central Office.

3.2 Rates


		<u>Nonrecurring Charge</u>	
		<u>Business</u>	<u>Residence</u>
A.	Initial Connection Charge	\$38.00	\$38.00
B.	Secondary Service Order Charge	\$4.40	\$4.40
C.	Central Office Work Charge, Per Line.	\$6.00	\$6.00

Issued Date: July 31, 2012

Proposed Effective Date: August 30, 2012

Effective Date:

Docket No.: _____



Shirley P Manning

President

Tidewater Telecom, Inc.
Provider of Last Resort Retail Service
Schedule of Rates, Terms and Conditions

Section 3
Page 2
Original

3.3 Application of Service Charges

- A. The Initial Connection Charge is applicable for requests for:
1. Initial connection of provider of last resort retail service
 2. Transfer of provider of last resort retail service involving a request for a final bill or, if a final bill is not requested, a refusal of the future Customer to accept full responsibility for the former Customer's account.
- B. The secondary service order charge is applicable for subsequent Customer requests for connections, moves or changes to an established provider of last resort retail service.
- C. The Initial Connection Charge and the secondary service order charge cannot be applied on the same order. When an order requires work for which both the Initial Connection Charge and secondary service order charge would otherwise be applied, only the Initial Connection Charge is applicable.
- D. The Central Office work charge does not apply for transfer of service when there is no lapse in service.
- E. Discontinuance of Service for Nonpayment
- An Initial Connection Charge will apply for restoration of service following disconnection for nonpayment.
- F. The charges specified herein do not contemplate work performed by Telephone Company employees when work is interrupted by the Customer. If the Customer interrupts work once begun, the following labor rates apply in addition to the Initial Connection Charge:

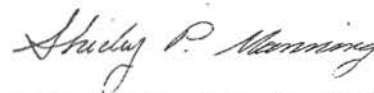
First 30 minutes	\$50.00
Each additional 30 minutes	\$15.00

Issued Date: July 31, 2012

Proposed Effective Date: August 30, 2012

Effective Date:

Docket No.: _____



Shirley P Manning

President

Tidewater Telecom, Inc.
Provider of Last Resort Retail Service
Schedule of Rates, Terms and Conditions

Section 3
Page 3
Original

- G. In the case of equipment for which the initial Contract (termination agreement) period is more than one month at the same location, the Subscriber may arrange for the change of location on the same or to different Premises in the same Exchange area by one of the following methods:
1. By terminating the Contract for service at the old location, and signing a new application. In this case the Subscriber is required to pay the sum of any Termination Charges which may be applicable plus the Installation Charges which would apply in the case of a new installation.
 2. By paying the Cost of making the change in location including the Cost of removing all the equipment from the old locations and the Cost of installing the equipment at the new locations. In this case the Contract period is not affected.
- H. "Cost" as used in this section is to be interpreted to mean the cost of labor and material including charges for supervision and other overhead expenses.

3.4 Exceptions

- A. Service Charges do not apply for the following:
1. Visits to a Customer's Premises solely for the purpose of repair, maintenance or disconnection of Telephone Company provided service and equipment.
 2. Changes from Premium to Economy service or changes from any service other than Provider of Last Resort Retail Service to Provider of Last Resort Retail Service.
 3. Service reestablished after the destruction of the residential Customer's Premises by fire, flood, or other similar causes beyond the Customer's control, where the same amount of service is reestablished within a reasonable period of time at the same or different location. If, under the preceding conditions, service is installed at another location and then subsequently reestablished at

Issued Date: July 31, 2012

Proposed Effective Date: August 30, 2012

Effective Date:

Docket No.: _____



Shirley P Manning

President

Tidewater Telecom, Inc.
Provider of Last Resort Retail Service
Schedule of Rates, Terms and Conditions

Section 3
Page 4
Original

the original location, Service Charges will apply for the subsequent installation.

4. A change of telephone number when initiated by the Company.
 5. Any work functions required not due to Customer's request.
- B. To the extent the Commission requires application of a discount to installation charges for customers who have complied with the certification requirements and qualified for Lifeline service pursuant to Part 54 of the Rules of the Federal Communications Commission, Company shall apply such Commission ordered discounts to the installation charges associated with an initial connection of provider of last resort retail service.

Issued Date: July 31, 2012

Proposed Effective Date: August 30, 2012

Effective Date:

Docket No.: _____



Shirley P Manning
President

Residential Economy Service

4.1 Eligibility

- A. Residential service rates shall apply if the service is primarily for domestic purposes and the telephone number associated with the service is not included in any form of advertising for any business purpose.
- B. Business rates shall apply for any service that does not qualify for residential service rates as set forth in Section 4.1.A. Customers to whom business rates apply are not eligible to take Residential Economy Service.

4.2 Definitions


- A. Basic Service Calling Area – (BSCA) is the local (non-interexchange) calling area of the “home exchange” of a customer of Tidewater Telecom, Inc. The BSCA includes all exchanges that were in the BSCA prior to the amendments effective in December 2002 plus all exchanges that are contiguous to the home exchange that were not included prior to the December 2002 amendments. Within a BSCA, there may be Economy and Premium calling options with flat-rate and per-minute pricing as specified in the definitions of those options. For all options, the BSCA includes all of the exchanges that are included in the calling option with the largest flat-rate calling area.
- B. Home Exchange – is the Exchange of the Company where the Customer receives dial tone.
- C. Economy Calling Area is the Customer’s basic-service calling area that has a flat monthly rate for unlimited calling within the Customer’ Home Exchange and the list of Exchanges identified in connection with the particular Home Exchange in Section 4.4.A and a per-minute rate for calling to the list of Exchanges identified in connection with the Home exchange in Section 4.4.C of this Tariff.
- D. Provider of last resort service – is a flat- rate service with voice grade access to the public switched telephone network; local usage within the basic service calling areas of incumbent local exchange carriers as of January 1, 2012; dual-tone multifrequency signaling or its functional

Issued Date: July 31, 2012

Proposed Effective Date: August 30, 2012

Effective Date:

Docket No.: _____



Shirley P Manning

President

Tidewater Telecom, Inc.
Provider of Last Resort Retail Service
Schedule of Rates, Terms and Conditions


equivalent; single-party service or its functional equivalent; access to emergency services; access to operator services; access to interexchange service; access to directory assistance; toll limitation for qualifying low-income customers; and the capacity to maintain uninterrupted voice service during a power failure, either through the incorporation into the network or network interface devices of suitable battery backup or through electric current. For purposes of this Schedule, all terms included within the definition of provider of last resort service have the same meanings as set forth in 35-A MRSA § 7201.

- E. Residential Economy Service – is provider of last resort service offered to residential customers on a retail basis with the Economy Service Area as the Customer's Basic Service Calling Area.

4.3 Regulations Concerning Residential Economy Service.

- A. Calls Outside the Economy Calling Area – Residential Economy Service customers may make local calls from their Home Exchange to the additional Exchanges included in Section 4.4.C at a per-minute rate. The per-minute rate for such calls is set forth in Section 4.4.D of this Tariff. Calls made from the Home Exchange to locations within the State of Maine, other than those listed in Section 4.4 are billed to the Customer at the applicable intrastate toll rates of the carrier used to provide Customer's intrastate toll service.
- B. Municipal Calling Service – Customer shall receive toll free calling to any other customer of a Provider of Last Resort within the municipality in which the Customer resides where practicable so long as the Customer is utilizing an intralata toll provider for whom Company provides billing to the Customer. In the event the Customer is charged by an intralata toll provider for whom Company provides billing to the Customer for a call to a Provider of Last Resort customer within the municipality in which the Customer resides, Company shall remove any charges associated with any such municipal calling from the Customer's bill when notified by the Customer.
- C. Changes in Calling Areas – The Customer's initial selection of either the Economy Calling Area Service offering or the Premium Calling Area Service offering is without charge. Subsequent changes by the Customer are subject to the applicable Service Order Charge as identified in this

Issued Date: July 31, 2012
Proposed Effective Date: August 30, 2012
Effective Date: _____
Docket No.: _____



Shirley P Manning
President

Tidewater Telecom, Inc.
Provider of Last Resort Retail Service
Schedule of Rates, Terms and Conditions

Section 4
Page 3
Original

Tariff. If only one Calling Area Service offering is available for an Exchange, the Customer will automatically be classified under the available service offering and no charge will apply.

- D. Rates – The applicable rates for the Company's Residential Economy Service are listed in Sections 4.4.B and 4.4.D of this Tariff.
- E. Lifeline – Company complies with all provisions set forth in Part 54 of the Rules of the Federal Communications Commission and shall offer all applicable State and Federal discounts to customers who have been properly certified as qualifying for Lifeline service pursuant to Part 54 of the Rules of the Federal Communications Commission.

4.4 Calling Area Rates and List of Exchanges – Residential Economy Service

- A. List of Exchanges Where Flat-Rated Calling Applies

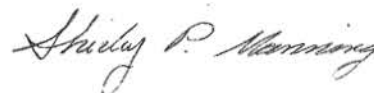
<u>Home Exchange</u>	<u>Unlimited Flat-Rated Calling to the Following Exchanges</u>
Bremen	Bremen Damariscotta New Harbor Sheepscot South Bristol
Damariscotta	Bremen Damariscotta New Harbor Sheepscot South Bristol
New Harbor	Bremen Damariscotta New Harbor Sheepscot South Bristol
Sheepscot	Bremen Damariscotta New Harbor

Issued Date: July 31, 2012

Proposed Effective Date: August 30, 2012

Effective Date:

Docket No.: _____



Shirley P Manning
 President

Tidewater Telecom, Inc.
Provider of Last Resort Retail Service
Schedule of Rates, Terms and Conditions

Section 4
Page 4
Original

	Sheepscot South Bristol
South Bristol	Bremen Damariscotta New Harbor Sheepscot South Bristol
Union	Union

B. Monthly Rates for Unlimited Flat-Rated Calling –Residential Economy Service

Home Exchange	Rate
Bremen	\$17.79
Damariscotta	\$17.79
New Harbor	\$17.79
Sheepscot	\$17.79
South Bristol	\$17.79
Union	\$17.79

C. List of Exchanges Where Per-Minute Charges Apply – Residential Economy Service

Home Exchange	Per-Minute Rated Calling to the Following Exchanges
Bremen	Waldoboro
Damariscotta	Boothbay Harbor North Whitefield Waldoboro Wiscasset
Sheepscot	North Whitefield Richmond Wiscasset

Issued Date: July 31, 2012

Proposed Effective Date: August 30, 2012

Effective Date:

Docket No.: _____



Shirley P Manning

President

Tidewater Telecom, Inc.
Provider of Last Resort Retail Service
Schedule of Rates, Terms and Conditions

Section 4
Page 5
Original

Union	Camden
	Liberty
	Lincolnvillle
	Lincolnvillle Beach
	Morrill
	Rockland
	Waldoboro
	Warren
	Washington

- D. The per-minute rate for calls made from Customer's Home Exchange to the applicable Exchanges listed in Section 4.4.C above is \$0.05 per minute.

Issued Date: July 31, 2012

Proposed Effective Date: August 30, 2012

Effective Date:

Docket No.: _____

Shirley P. Manning

Shirley P Manning

President

Residential Premium Service

5.1 Eligibility

- A. Residential service rates shall apply if the service is primarily for domestic purposes and the telephone number associated with the service is not included in any form of advertising for any business purpose.
- B. Business rates shall apply for any service that does not qualify for residential service rates as set forth in Section 5.1.A. Customers to whom business rates apply are not eligible to take Residential Premium Service.

5.2 Definitions

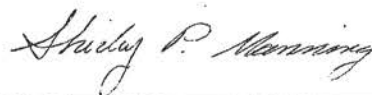
- A. Basic Service Calling Area – (BSCA) is the local (non-interexchange) calling area of the “home exchange” of a customer of Tidewater Telecom, Inc. The BSCA includes all exchanges that were in the BSCA prior to the amendments effective in December 2002 plus all exchanges that are contiguous to the home exchange that were not included prior to the December 2002 amendments. Within a BSCA, there may be Economy and Premium calling options with flat-rate and per-minute pricing as specified in the definitions of those options. For all options, the BSCA includes all of the exchanges that are included in the calling option with the largest flat-rate calling area.
- B. Home Exchange – is the Exchange of the Company where the Customer receives dial tone.
- C. Premium Calling Area is the Customer’s basic-service calling area that has a flat monthly rate for unlimited calling within the Customer’ Home Exchange and the list of Exchanges identified in connection with the particular Home Exchange in Section 5.4.A of this Tariff.
- D. Provider of last resort service – is a flat- rate service with voice grade access to the public switched telephone network; local usage within the basic service calling areas of incumbent local exchange carriers as of January 1, 2012; dual-tone multifrequency signaling or its functional equivalent; single-party service or its functional equivalent; access to emergency services; access to operator services; access to interexchange

Issued Date: July 31, 2012

Proposed Effective Date: August 30, 2012

Effective Date:

Docket No.: _____



Shirley P Manning

President

service; access to directory assistance; toll limitation for qualifying low-income customers; and the capacity to maintain uninterrupted voice service during a power failure, either through the incorporation into the network or network interface devices of suitable battery backup or through electric current. For purposes of this Schedule, all terms included within the definition of provider of last resort service have the same meanings as set forth in 35-A MRSA § 7201.

- E. Residential Premium Service – is provider of last resort service offered to residential customers on a retail basis with the Premium Service Area as the Customer's Basic Service Calling Area.

5.3 Regulations Concerning Residential Premium Service.

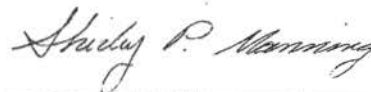
- A. Calls Outside the Premium Calling Area – Calls made from the Home Exchange to locations within the State of Maine, other than those listed in Section 5.3 are billed to the Customer at the applicable intrastate toll rates of the carrier used to provide Customer's intrastate toll service.
- B. Municipal Calling Service – Customer shall receive toll free calling to any other customer of a Provider of Last Resort within the municipality in which the Customer resides where practicable so long as the Customer is utilizing an intralata toll provider for whom Company provides billing to the Customer. In the event the Customer is charged by an intralata toll provider for whom Company provides billing to the Customer for a call to a Provider of Last Resort customer within the municipality in which the Customer resides, Company shall remove any charges associated with any such municipal calling from the Customer's bill when notified by the Customer.
- C. Changes in Calling Areas – The Customer's initial selection of either the Economy Calling Area Service offering or the Premium Calling Area Service offering is without charge. Subsequent changes by the Customer are subject to the applicable Service Order Charge as identified in this Tariff. If only one Calling Area Service offering is available for an Exchange, the Customer will automatically be classified under the available service offering and no charge will apply.
- D. Rates – The applicable rates for the Company's Residential Premium Service are listed in Section 5.4.B of this Tariff.

Issued Date: July 31, 2012

Proposed Effective Date: August 30, 2012

Effective Date:

Docket No.: _____



Shirley P Manning

President

- E. Lifeline – Company complies with all provisions set forth in Part 54 of the Rules of the Federal Communications Commission and shall offer all applicable State and Federal discounts to customers who have been properly certified as qualifying for Lifeline service pursuant to Part 54 of the Rules of the Federal Communications Commission.

5.4 Calling Area Rates and List of Exchanges – Residential Premium Service

- A. List of Exchanges Where Flat-Rated Calling Applies

<u>Home Exchange</u>	<u>Unlimited Flat-Rated Calling to the Following Exchanges</u>
Bremen	Bremen Damariscotta New Harbor Sheepscot South Bristol Waldoboro
Damariscotta	Boothbay Harbor Bremen Damariscotta New Harbor North Whitefield Sheepscot South Bristol Waldoboro Wiscasset
Sheepscot	Bremen Damariscotta New Harbor North Whitefield Richmond Sheepscot South Bristol Wiscasset

Issued Date: July 31, 2012

Proposed Effective Date: August 30, 2012

Effective Date:

Docket No.: _____



Shirley P Manning

President

Tidewater Telecom, Inc.
Provider of Last Resort Retail Service
Schedule of Rates, Terms and Conditions

1210
Section 5
Page 4
Original

Union	Camden Liberty Lincolnvile Lincolnvile Beach Morrill Rockland Union Waldoboro Warren Washington
-------	----------------------------------------------------------------------------------------------------------------------------

B. Monthly Rates for Unlimited Flat-Rated Calling – Residential Premium Service

Home Exchange	Rate
Bremen	\$19.29
Damariscotta	\$19.29
New Harbor	N/A
Sheepscot	\$19.29
South Bristol	N/A
Union	\$19.29

Issued Date: July 31, 2012

Proposed Effective Date: August 30, 2012

Effective Date:

Docket No.: _____

Shirley P. Manning

Shirley P Manning

President

Business Economy Service

6.1 Eligibility

- A. Residential service rates shall apply if the service is primarily for domestic purposes and the telephone number associated with the service is not included in any form of advertising for any business purpose. Customers to whom residential rates apply are not eligible to take Business Economy Service.
- B. Business rates shall apply for any service that does not qualify for residential service rates as set forth in Section 6.1.A.

6.2 Definitions

- A. Basic Service Calling Area – (BSCA) is the local (non-interexchange) calling area of the “home exchange” of a customer of Tidewater Telecom, Inc. The BSCA includes all exchanges that were in the BSCA prior to the amendments effective in December 2002 plus all exchanges that are contiguous to the home exchange that were not included prior to the December 2002 amendments. Within a BSCA, there may be Economy and Premium calling options with flat-rate and per-minute pricing as specified in the definitions of those options. For all options, the BSCA includes all of the exchanges that are included in the calling option with the largest flat-rate calling area.
- B. Home Exchange – is the Exchange of the Company where the Customer receives dial tone.
- C. Economy Calling Area is the Customer’s basic-service calling area that has a flat monthly rate for unlimited calling within the Customer’ Home Exchange and the list of Exchanges identified in connection with the particular Home Exchange in Section 6.4.A and a per-minute rate for calling to the list of Exchanges identified in connection with the Home exchange in Section 6.4.C of this Tariff.
- D. Provider of last resort service – is a flat- rate service with voice grade access to the public switched telephone network; local usage within the basic service calling areas of incumbent local exchange carriers as of

Issued Date: July 31, 2012

Proposed Effective Date: August 30, 2012

Effective Date:

Docket No.: _____



Shirley P Manning

President

Tidewater Telecom, Inc.
Provider of Last Resort Retail Service
Schedule of Rates, Terms and Conditions

Section 6
Page 2
Original

January 1, 2012; dual-tone multifrequency signaling or its functional equivalent; single-party service or its functional equivalent; access to emergency services; access to operator services; access to interexchange service; access to directory assistance; toll limitation for qualifying low-income customers; and the capacity to maintain uninterrupted voice service during a power failure, either through the incorporation into the network or network interface devices of suitable battery backup or through electric current. For purposes of this Schedule, all terms included within the definition of provider of last resort service have the same meanings as set forth in 35-A MRSA § 7201.

- E. Business Economy Service – is provider of last resort service offered to business customers on a retail basis with the Economy Service Area as the Customer's Basic Service Calling Area.

6.3 Regulations Concerning Business Economy Service.

- A. Calls Outside the Economy Calling Area – Business Economy Service customers may make local calls from their Home Exchange to the additional Exchanges included in Section 6.4.C at a per-minute rate. The per-minute rate for such calls is set forth in Section 6.4.D of this Tariff. Calls made from the Home Exchange to locations within the State of Maine, other than those listed in Sections 6.4 are billed to the Customer at the applicable intrastate toll rates of the carrier used to provide Customer's intrastate toll service.
- B. Municipal Calling Service – Customer shall receive toll free calling to any other customer of a Provider of Last Resort within the municipality in which the Customer resides where practicable so long as the Customer is utilizing an intralata toll provider for whom Company provides billing to the Customer. In the event the Customer is charged by an intralata toll provider for whom Company provides billing to the Customer for a call to a Provider of Last Resort customer within the municipality in which the Customer resides, Company shall remove any charges associated with any such municipal calling from the Customer's bill when notified by the Customer.
- C. Changes in Calling Areas – The Customer's initial selection of either the Economy Calling Area Service offering or the Premium Calling Area Service offering is without charge. Subsequent changes by the Customer

Issued Date: July 31, 2012

Proposed Effective Date: August 30, 2012

Effective Date:

Docket No.: _____



Shirley P Manning

President

Tidewater Telecom, Inc.
Provider of Last Resort Retail Service
Schedule of Rates, Terms and Conditions

Section 6
Page 3
Original

are subject to the applicable Service Order Charge as identified in this Tariff. If only one Calling Area Service offering is available for an Exchange, the Customer will automatically be classified under the available service offering and no charge will apply.

- D. Rates – The applicable rates for the Company's Business Economy Service are listed in Sections 6.4.B and 6.4.D of this Tariff.

6.4 Calling Area Rates and List of Exchanges – Business Economy Service

- A. List of Exchanges Where Flat-Rated Calling Applies

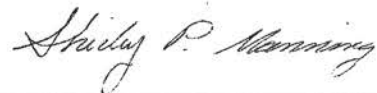
<u>Home Exchange</u>	<u>Unlimited Flat-Rated Calling to the Following Exchanges</u>
Bremen	Bremen Damariscotta New Harbor Sheepscot South Bristol
Damariscotta	Bremen Damariscotta New Harbor Sheepscot South Bristol
New Harbor	Bremen Damariscotta New Harbor Sheepscot South Bristol
Sheepscot	Bremen Damariscotta New Harbor Sheepscot South Bristol

Issued Date: July 31, 2012

Proposed Effective Date: August 30, 2012

Effective Date:

Docket No.: _____



Shirley P Manning

President

Tidewater Telecom, Inc.
Provider of Last Resort Retail Service
Schedule of Rates, Terms and Conditions

South Bristol	Bremen Damariscotta New Harbor Sheepscot South Bristol
Union	Union

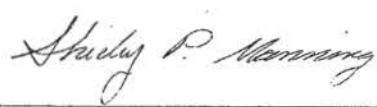
B. Monthly Rates for Unlimited Flat-Rated Calling – Business Economy Service

Home Exchange	Rate
Bremen	\$35.38
Damariscotta	\$35.38
New Harbor	\$35.38
Sheepscot	\$35.38
South Bristol	\$35.38
Union	\$35.38

C. List of Exchanges Where Per-Minute Charges Apply – Business Economy Service

Home Exchange	Per-Minute Rated Calling to the Following Exchanges
Bremen	Waldoboro
Damariscotta	Boothbay Harbor North Whitefield Waldoboro Wiscasset
Sheepscot	North Whitefield Richmond Wiscasset

Issued Date: July 31, 2012
Proposed Effective Date: August 30, 2012
Effective Date:
Docket No.: _____



Shirley P Manning
President

Tidewater Telecom, Inc.
Provider of Last Resort Retail Service
Schedule of Rates, Terms and Conditions

Section 6
Page 5
Original

Union

Camden
Liberty
Lincolnton
Lincolnton Beach
Morrill
Rockland
Waldoboro
Warren
Washington

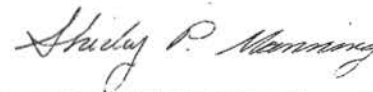
- D. The per-minute rate for calls made from Customer's Home Exchange to the applicable Exchanges listed in Section 6.4.C above is \$0.05 per minute.

Issued Date: July 31, 2012

Proposed Effective Date: August 30, 2012

Effective Date:

Docket No.: _____



Shirley P Manning

President

Business Premium Service

7.1 Eligibility

- A. Residential service rates shall apply if the service is primarily for domestic purposes and the telephone number associated with the service is not included in any form of advertising for any business purpose. Customers to whom residential rates apply are not eligible to take Business Premium Service.
- B. Business rates shall apply for any service that does not qualify for residential service rates as set forth in Section 7.1.A.

7.2 Definitions

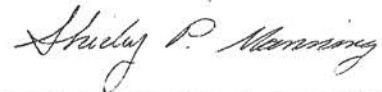
- A. Basic Service Calling Area – (BSCA) is the local (non-interexchange) calling area of the “home exchange” of a customer of Tidewater Telecom, Inc. The BSCA includes all exchanges that were in the BSCA prior to the amendments effective in December 2002 plus all exchanges that are contiguous to the home exchange that were not included prior to the December 2002 amendments. Within a BSCA, there may be Economy and Premium calling options with flat-rate and per-minute pricing as specified in the definitions of those options. For all options, the BSCA includes all of the exchanges that are included in the calling option with the largest flat-rate calling area.
- B. Home Exchange – is the Exchange of the Company where the Customer receives dial tone.
- C. Premium Calling Area is the Customer’s basic-service calling area that has a flat monthly rate for unlimited calling within the Customer’ Home Exchange and the list of Exchanges identified in connection with the particular Home Exchange in Section 7.4.A of this Tariff.
- D. Provider of last resort service – is a flat- rate service with voice grade access to the public switched telephone network; local usage within the basic service calling areas of incumbent local exchange carriers as of January 1, 2012; dual-tone multifrequency signaling or its functional equivalent; single-party service or its functional equivalent; access to

Issued Date: July 31, 2012

Proposed Effective Date: August 30, 2012

Effective Date:

Docket No.: _____



Shirley P Manning

President

Tidewater Telecom, Inc.
Provider of Last Resort Retail Service
Schedule of Rates, Terms and Conditions

Section 7
Page 2
Original

emergency services; access to operator services; access to interexchange service; access to directory assistance; toll limitation for qualifying low-income customers; and the capacity to maintain uninterrupted voice service during a power failure, either through the incorporation into the network or network interface devices of suitable battery backup or through electric current. For purposes of this Schedule, all terms included within the definition of provider of last resort service have the same meanings as set forth in 35-A MRSA § 7201.

- E. Business Premium Service – is provider of last resort service offered to business customers on a retail basis with the Premium Service Area as the Customer's Basic Service Calling Area.

7.3 Regulations Concerning Business Premium Service.

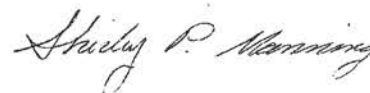
- A. Calls Outside the Premium Calling Area – Calls made from the Home Exchange to locations within the State of Maine, other than those listed in Section 7.3 are billed to the Customer at the applicable intrastate toll rates of the carrier used to provide Customer's intrastate toll service.
- B. Municipal Calling Service – Customer shall receive toll free calling to any other customer of a Provider of Last Resort within the municipality in which the Customer resides where practicable so long as the Customer is utilizing an intralata toll provider for whom Company provides billing to the Customer. In the event the Customer is charged by an intralata toll provider for whom Company provides billing to the Customer for a call to a Provider of Last Resort customer within the municipality in which the Customer resides, Company shall remove any charges associated with any such municipal calling from the Customer's bill when notified by the Customer.
- C. Changes in Calling Areas – The Customer's initial selection of either the Economy Calling Area Service offering or the Premium Calling Area Service offering is without charge. Subsequent changes by the Customer are subject to the applicable Service Order Charge as identified in this Tariff. If only one Calling Area Service offering is available for an Exchange, the Customer will automatically be classified under the available service offering and no charge will apply.

Issued Date: July 31, 2012

Proposed Effective Date: August 30, 2012

Effective Date:

Docket No.: _____



Shirley P Manning

President

Tidewater Telecom, Inc.
Provider of Last Resort Retail Service
Schedule of Rates, Terms and Conditions

Section 7
Page 3
Original

- D. Rates – The applicable rates for the Company's Business Premium Service are listed in Section 7.4.B of this Tariff.

7.4 Calling Area Rates and List of Exchanges – Business Premium Service

- A. List of Exchanges Where Flat-Rated Calling Applies – Business Premium Service

<u>Home Exchange</u>	<u>Unlimited Flat-Rated Calling to the Following Exchanges</u>
Bremen	Bremen Damariscotta New Harbor Sheepscot South Bristol Waldoboro
Damariscotta	Boothbay Harbor Bremen Damariscotta New Harbor North Whitefield Sheepscot South Bristol Waldoboro Wiscasset
Sheepscot	Bremen Damariscotta New Harbor North Whitefield Richmond Sheepscot South Bristol Wiscasset

Issued Date: July 31, 2012

Proposed Effective Date: August 30, 2012

Effective Date:

Docket No.: _____



Shirley P Manning

President